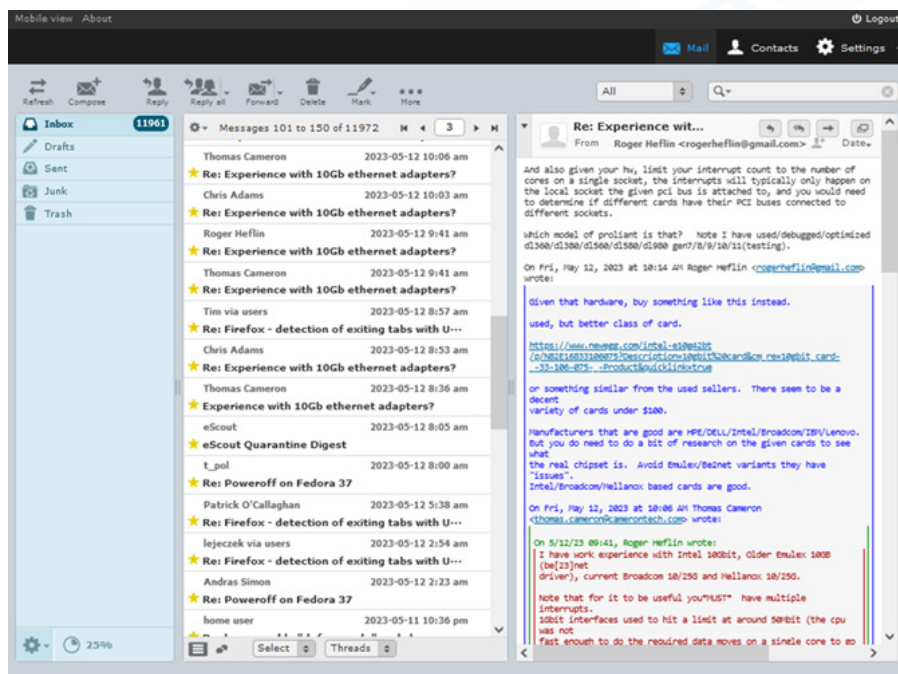


Post Email Conversion Information

To ensure email clients and mobile devices are accessing the correct systems, please reboot these devices.

Webmail Access

Retrieve your email at: <http://webmail.cvctx.com>.



Username changes:

A dot in the username is not accepted on our mail systems - those accounts have been provisioned with a (_) underscore replacing the dot in their username. Customers will continue to receive email at their email address with a dot in it, but their login/username will need to be modified by replacing the dot with an underscore.

New Unread or Duplicate Emails:

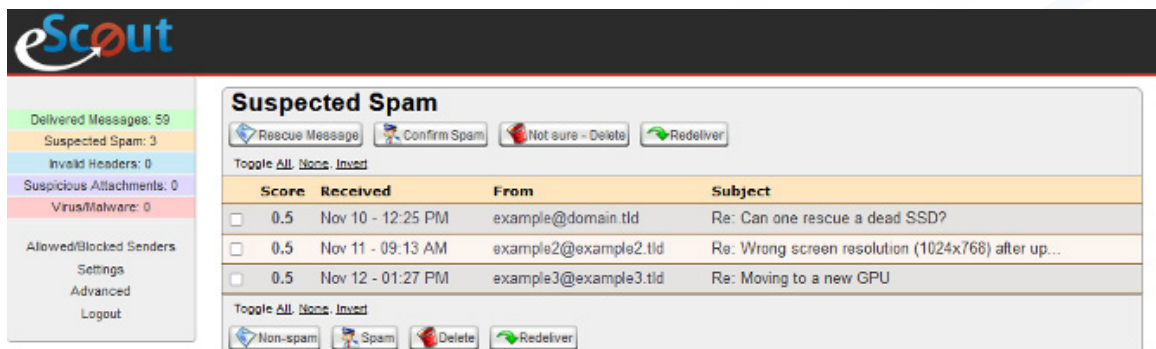
A byproduct of customers that have configured their email clients to leave a copy of messages on the server (in the case of POP) is that some email clients may redownload messages or show old messages as unread. If a customer reports old messages have returned, they should be instructed to delete duplicate messages if they are no longer needed.

Email Client Settings:

Users should be able to use the same email client settings as they are currently using. For confirmation, please see the email fact sheet.

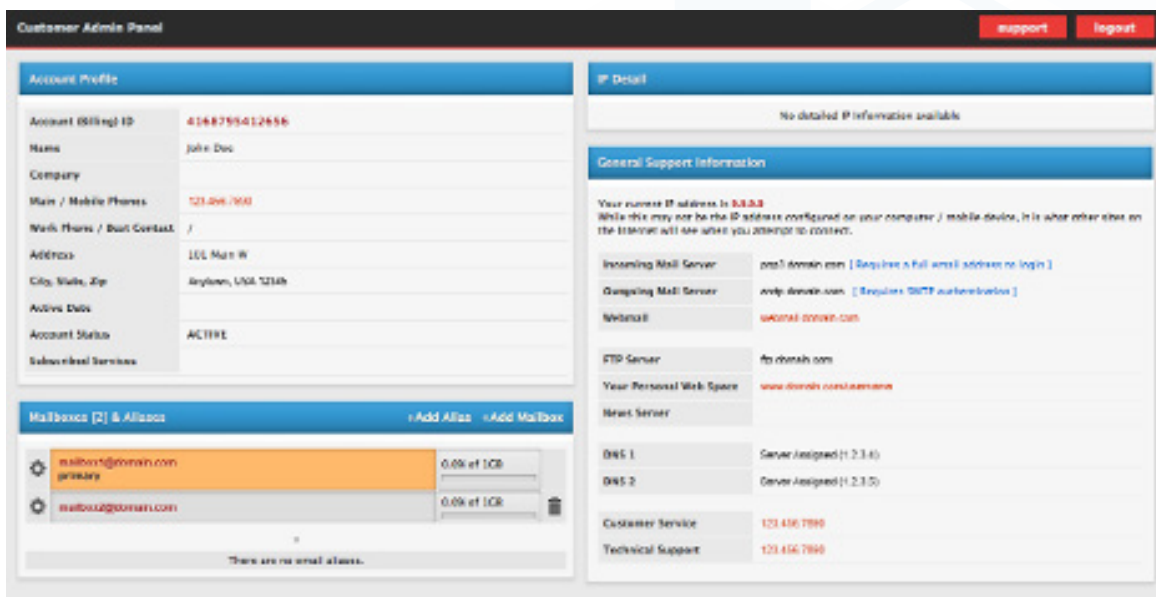
eScout Spam & Virus Filter:

Included with your email service is our Spam and Virus Filtering service from eScout. Go to <http://e-scout.cvctx.com> to view any quarantined messages or mark messages as SPAM.



Customer Panel:

Customize your email account by changing your password or adding additional mailboxes by visiting <http://custpanel.cvctx.com>.



For questions regarding your email, please contact our
24/7 Technical Support Team at 877-452-9035.



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