

cvctx.com Email Fact Sheet

Email Client Settings:

Incoming/IMAP Server

Server: **mail.cvctx.com**

Port: 993

Login/Username format: **user@cvctx.com**

*SSL/TLS Enabled

Outgoing/SMTP Server

Server: **smtp.cvctx.com**

Port: 465

Login/Username format: **user@cvctx.com**

*SSL/TLS Enabled

*SMTP authentication is required

Other settings, if required:

SPA

Off

IMAP Prefix

INBOX

Authentication Type

Plain or Normal Password

WebMail:

<https://webmail.cvctx.com>

Spam Filter:

<https://e-scout.cvctx.com>

Account Management:

<https://custpanel.cvctx.com>

Limits:

Outgoing Recipient Limit: 500 per message when sending via mail client, 50 per message when sending via webmail.

Default Mailbox Quota: 15GB

Max Message Size: 100 MB

Password requirements:

- Should be unique and not the same password used at other sites or services
- At least 12 characters (recommended for user-supplied passwords)
- Must not be same as username or contain the username
- Must not be a common word

**For questions regarding your email, please contact our
24/7 Technical Support Team at 877-452-9035.**



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